

DA4003CP: Abended Export

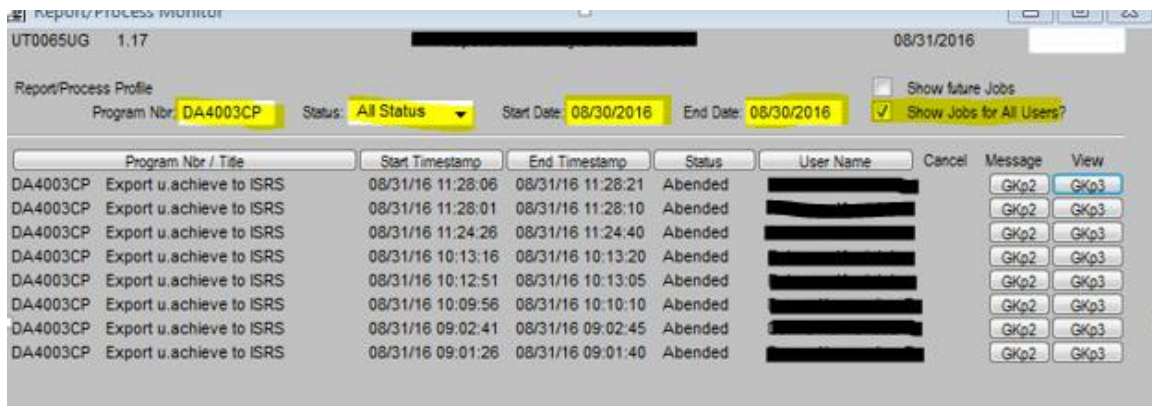
How to troubleshoot the report in DA4003CP when Export u.achieve to ISRS status is “Abended”.

Examples of things that could stop the export from u.achieve to ISRS:

- Non-FICE exports (should not be sent through the export process)
- Over 99 credits on a single course in u.achieve

Problem

When trying to export courses from u.achieve using DA4003CP, the export does not work. When checking the process monitor you see a status of Abended:

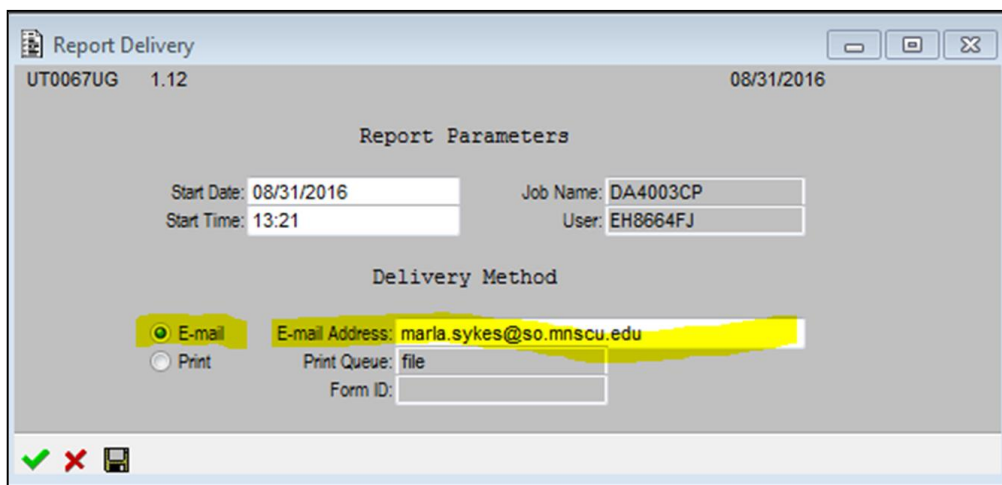


The screenshot shows the 'Report/Process Monitor' window for program DA4003CP. The status is set to 'All Status' and the date range is from 08/30/2016 to 08/30/2016. The table below lists several jobs that have failed with the status 'Abended'.

Program Nbr / Title	Start Timestamp	End Timestamp	Status	User Name	Cancel	Message	View
DA4003CP Export u.achieve to ISRS	08/31/16 11:28:06	08/31/16 11:28:21	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 11:28:01	08/31/16 11:28:10	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 11:24:28	08/31/16 11:24:40	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 10:13:16	08/31/16 10:13:20	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 10:12:51	08/31/16 10:13:05	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 10:09:56	08/31/16 10:10:10	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 09:02:41	08/31/16 09:02:45	Abended	[Redacted]		GKp2 GKp3	
DA4003CP Export u.achieve to ISRS	08/31/16 09:01:26	08/31/16 09:01:40	Abended	[Redacted]		GKp2 GKp3	

Solution

First email the report to yourself:



The screenshot shows the 'Report Delivery' window for program DA4003CP. The report parameters are as follows:

Parameter	Value
Start Date	08/31/2016
Start Time	13:21
Job Name	DA4003CP
User	EH8664FJ

The delivery method is set to 'E-mail' with the following details:

Field	Value
Delivery Method	E-mail
E-mail Address	maria.sykes@so.mnscu.edu
Print Queue	file
Form ID	

Copy and paste what's emailed to a Word Document.
 Do a Find search to find the word "Found" or "Person" to get the student ID(s)
 within the report:

The screenshot shows a search interface with a 'Found' search term. The results list three entries, each starting with 'Found person, ok to insert: Y 12175287'. The first entry is highlighted. To the right, a detailed report for this student ID is displayed, including fields like MNSCU_ID, WS-INST-ID, MAX-YRTR-OF-ACPT, WS-SEQ-NBR, WS-COU-SEQ-NBR, WS-CR-TRSF-UNIV-EXISTS, Y, IN 701-INSERT-UPDATE-CHECK, NO-YRTR-COUNT, HAVE-YRTR-COUNT, UPDATE-INSERT-PS-TRSF-U-SW, WS-SEQ-NBR to use, IN 750-PROCESS-COURSES, Will insert/update with this sequence nbr, WS-PROCESS-TRSF-UNIV is turned on, IN 755-TRANSFER-COURSES, TR-CRS-NUM, TR-SELECT FIELDS, CURR-SFT, LAST-SFT, Getting WS-CRS-CNT, TRANSFER COURSE CNT, IN 760-INSERT-TRANSFER-COURSE, Inserting course for, --> WS-UACH-TO-ISRS, IN 765-LOCAL-COURSES, STU_EGRP_COURSES, and STU_EGRP_COURSES COUNT.

Use the Student IDs to look at the exported students in u.achieve. You'll usually find a student with a non-FICE institution (AP, CLEP, IB, etc.), or a student with a course over 99 credits.

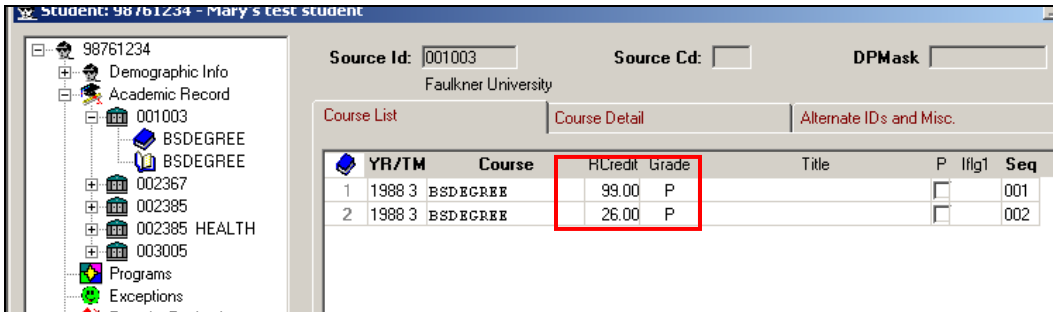
For a course over 99 credits:

In the student academic record below, the course: "BSdegree" carries 125 credits.

The screenshot shows the academic record for student 98761234. The 'Course List' tab is active, displaying a table with columns: YR/TM, Course, RCredit, Grade, Title, P, I/fig1, and Seq. A red box highlights the 'BSDEGREE' course in the first row, which has 125.00 credits and a grade of P.

YR/TM	Course	RCredit	Grade	Title	P	I/fig1	Seq
1 1988 3	BSDEGREE	125.00	P		<input type="checkbox"/>		001

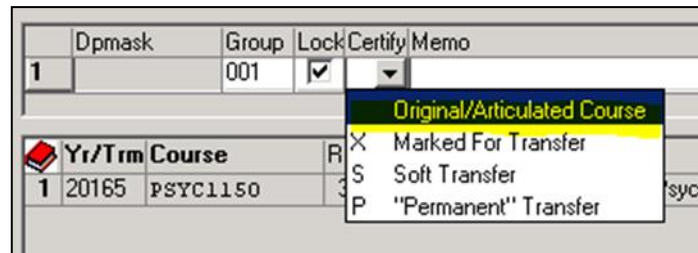
Edit the student academic record, creating two courses with credits. Credits for the two courses are equal to the total credits of the one course, above. Then articulate the student record.



Save, and export again.

For students with non-FICE courses:

The Certify box on the non-FICE transfer courses needs to be changed to the default "Original/Articulated Course".



Save. Transfer information needs to be entered manually to ISRS. DA4003CP should be run again to process any students in the queue to export.

If all these steps are taken, and you cannot find any student issues, please submit a question to the DARS Team at <http://dars.custhelp.com/app/home>.